

SHARED SERVICES CONFERENCE 2025 Technology Transformation Champion Award

NOMINATION SUBMISSION FORM

Launched in 2021, the Shared Services Awards allow us to celebrate all the incredible work across the Shared Services Industry and recognise the achievements of our peers throughout the calendar year.

About the Technology Transformation Champion Award

This award recognises an individual/team in an organisation that has **successfully implemented a transformative technology solution** within its shared services function. It celebrates initiatives that have leveraged technology to **drive significant improvements in, for example efficiency, data analytics, service design, customer experience**. This could include the implementation of robotic process automation, artificial intelligence, cloud-based solutions, or other cutting-edge technologies that have delivered tangible business outcomes.

Evaluation Criteria

- The nominee will be evaluated based on the successful implementation of a technology solution within their shared services function. This includes an explanation of the technology itself, the rationale behind its selection, and its demonstrable positive effects on e.g. efficiency, service design, data analytics, customer experience, or other relevant metrics.
- The nominee should showcase their problem-solving abilities and leadership in overcoming challenges during the technology implementation process. Outlining, for example, identifying key obstacles encountered, and successful user adoption and engagement with the new technology.

How to Enter:

- Complete the below form and answer each question in as much detail as possible
- Once completed, please email this nomination form to SSCawards@deloitte.co.uk by July 4th, 2025 with Category Name in the subject line

Requirements & Other Information:

- **Entries close on Friday, July 4th, 2025**, with the shortlist being announced in July and the winners in September, at this year's Shared Services conference
- You can enter on your own/own organisation's behalf or nominate on behalf of someone/team
- If you are shortlisted, you will be required to submit a short, self-recorded ~90 second video highlighting your key contributions. This video will be played at this year's Conference
- Judging will be anonymised and the judges for the Awards will be made up of Shared Services experts who will be speaking at this year's Shared Service Conference
- For any other information on the Awards, please e-mail SSCawards@deloitte.co.uk
- In the event you or your organization becomes a finalist or a winner, you consent to your company's name being used in promotion for the awards program, either by Deloitte directly, or by a third-party member of the media covering the awards program and/or awards ceremony

Profile Information

Category:	Technology Transformation Champion
*Name of the Individual / Project Team:	
*Organisation:	
*E-mail Address:	
*Role:	
Industry:	
*In person delegate or Virtual delegate:	

*Indicates question is compulsory

Award Submission Questions

Question 1: Describe the specific technology solution that you implemented within your shared services function. What were the key drivers and objectives for this implementation?

(~200 words)

Response 1:

Question 2: Please outline what the main challenges you encountered were, during the implementation process, and how did your team overcome them? (~200 words)

Response 2:

Question 3: How did you ensure successful adoption and user engagement with the new technology solution across the shared services function? (~200 words)

Response 3:

Question 4: If possible, provide examples of how the technology solution has delivered tangible business outcomes within your shared services function. This should include a testimonial/quote. (~200 words)

Response 4:

Thank you for answering the questions!

Please email this nomination form to SSCawards@deloitte.co.uk to complete the submission process.



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