

## SHARED SERVICES CONFERENCE 2025

### GBS Changemaker Award

#### NOMINATION SUBMISSION FORM

*Launched in 2021, the Shared Services Awards allow us to celebrate all the incredible work across the Shared Services Industry and recognise the achievements of our peers throughout the calendar year.*

#### About the GBS Changemaker Award

This award celebrates an **individual within a shared services organisation who has demonstrated exceptional leadership, resilience, innovation, and a commitment to transforming GBS operations to deliver outstanding results.** This individual is a catalyst for progress, **fostering a culture of continuous improvement** and empowering colleagues to embrace new ways of working, **challenge the status quo, and strive for operational excellence.** Their contributions have had a **significant and measurable impact** on the shared services organisation, by, for example, leading a complex transformation project, positively reacting to a crisis/significant event or creating a people driven culture where all are empowered to 'bring themselves to work'.

#### Evaluation Criteria

- The nominee should demonstrate exceptional leadership, resilience and/or vision in driving impactful initiatives or cultural change in their GBS organisation. This includes clearly articulating the challenge addressed, their innovative approach, and the tangible, positive outcomes resulting from their contributions.
- The nominee should demonstrate their impact on the GBS organisation by providing measurable outcomes and results achieved through their contributions. This includes showcasing specific examples of challenging the status quo, implementing unconventional thinking or approaches, and achieving significant improvements in GBS processes, performance, or outcomes.

#### How to Enter:

- Complete the below form and answer each question in as much detail as possible
- Once completed, please email this nomination form to [SSCawards@deloitte.co.uk](mailto:SSCawards@deloitte.co.uk) by July 4<sup>th</sup>, 2025 with Category Name in the subject line

#### Requirements & Other Information:

- **Entries close on Friday, July 4<sup>th</sup>, 2025**, with the shortlist being announced in July and the winners in October, at this year's Shared Services conference
- You can enter on your own/own organisation's behalf or nominate on behalf of someone/team
- If you are shortlisted, you will be required to submit a short, self-recorded ~90 second video highlighting your key contributions. This video will be played at this year's Conference
- Judging will be anonymised and the judges for the Awards will be made up of Shared Services experts who will be speaking at this year's Shared Service Conference
- For any other information on the Awards, please e-mail [SSCawards@deloitte.co.uk](mailto:SSCawards@deloitte.co.uk)
- In the event you or your organization becomes a finalist or a winner, you consent to your company's name being used in promotion for the awards program, either by Deloitte directly, or by a third-party member of the media covering the awards program and/or awards ceremony

## Profile Information

Category:	GBS Changemaker
*Name of the Individual / Project Team:	
*Organisation:	
*E-mail Address:	
*Role:	
Industry:	
*In person delegate or Virtual delegate:	

\*Indicates question is compulsory

## Award Submission Questions

**Question 1:** Describe a specific initiative or project where you/the nominee demonstrated exceptional leadership, resilience, or vision. What was the challenge, your/the nominees' approach, and the impact of your/the nominees' contributions?(~200 words)

**Response 1:**

**Question 2:** How have you/the nominee challenged the status quo within your GBS organisation? Provide a specific example where your unconventional thinking or approach led to significant improvements. (~200 words)

**Response 2:**

**Question 3:** What measurable outcomes or results have you/the nominee achieved through your contributions to the GBS organisation? Please provide specific examples that demonstrate the impact of your work. (~200 words)

**Response 3:**

**Question 4:** The GBS Changemaker award celebrates individuals who make a tangible difference. What are you/the nominee most proud of accomplishing in your/the nominees' GBS role, and how has this accomplishment positively impacted the organisation? If possible, provide a testimonial/quote that exemplifies the impact you had on an individual/team. (~200 words)

**Response 4:**

**Thank you for answering the questions!**

Please email this nomination form to [SSCawards@deloitte.co.uk](mailto:SSCawards@deloitte.co.uk) to complete the submission process.



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